

Gentle Giant Moving Company (NC), LLC dba Gentle Giant Moving & Storage  
South Carolina Household Goods Tariff

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**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO  
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE  
STATE OF SOUTH CAROLINA**

# Gentle Giant Moving Company (NC), LLC dba Gentle Giant Moving & Storage

## South Carolina Household Goods Tariff

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### **Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Gentle Giant Moving Company (NC), LLC ("Gentle Giant"). These services are furnished between points and places in the State of South Carolina.

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## SECTION 1

### **1.0 TRANSPORTATION CHARGES**

Transportation Charges include the hourly rates as listed below.

#### **1.1 Hourly Rates and Charges**

Moves will be conducted on a “straight time” basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Gentle Giant office location, and the clock stops when the movers return back to the office once they have unloaded at the customers’ new home.

#### **Off-Season (October, November, December, January, February, March) Weekdays (Monday-Thursday)**

One Mover	\$80/hour
Two Movers	\$130/hour
Three Movers	\$180/hour
Each Additional Mover	\$50/hour
Each Additional Truck	\$30/hour

#### **Off-Season Weekend (Friday-Sunday)**

One Mover	\$95/hour
Two Movers	\$145/hour
Three Movers	\$195/hour
Each Additional Mover	\$50/hour
Each Additional Truck	\$30/hour

#### **On-Season (April, May, June, July, August, September) Weekdays (Monday-Thursday)**

One Mover	\$95/hour
Two Movers	\$145/hour

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Three Movers	\$195/hour
Each Additional Mover	\$50/hour
Each Additional Truck	\$30/hour

### **On-Season Weekend (Friday-Sunday)**

One Mover	\$95/hour
Two Movers	\$145/hour
Three Movers	\$195/hour
Each Additional Mover	\$50/hour
Each Additional Truck	\$30/hour

### **1.2 Minimum Hourly Charges**

Customers will be charged a three-hour minimum, and then in fifteen-minute increments thereafter. If customers cancel within 48 hours of their move, Gentle Giant will charge the applicable minimum.



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### SECTION 2

#### 2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1.1 of this tariff.

#### 2.1 Bulky Article Charges (per item)

SERVICE (Bulky Articles, Loading/Unloading Charges, Wgt. Additives)	PER	RATES
When a shipment includes bulky items as named below, the following additional loading and unloading charge or weight additive will apply: LOADING AND UNLOADING CHARGES include BOTH loading and unloading service and the handling and blocking of such article, and applies each time loading and unloading service is required (except for carrier convenience).		
AIRPLANES OR GLIDERS	Each	\$198.00
AUTOMOBILES, TRUCKS OR VANS	Each	\$139.35
FARM TRACTORS	Each	\$118.75
HOT TUBS, SPAS, WHIRLPOOLS, & JACUZZIES over 100 cu. ft	Each	\$137.75
MOTORCYCLES, TRACTORS, GO CARTS, & RIDING MOWERS under 25 H.P.	Each	\$79.15
SNOWMOBILES OR RIDING GOLF CARTS	Each	\$79.15
SATELLITE T.V., RADIO DISCS, OR DISHES 4 ft. & over	Each	\$129.10
TRACTORS, RIDING MOWERS 25 H.P. & over, and ALL TERRAIN VEHICLES 110 cc and over	Each	\$118.75
TRAILERS (other than boat trailers)	Each	\$87.75
CAMPERS, UNMOUNTED ON TRUCKS (designed for carriage or pickup trucks)	Each	\$227.45
CAMPERS MOUNTED ON PICKUP TRUCKS (apply above charge for trucks)		
PLAYHOUSES, TOOL SHEDS, UTILITY SHEDS (transported set-up, not dismantled, in excess of 100 cu. ft.)	Each	\$149.75
HOME GYM EQUIPMENT – ELECTRONIC STAIRSTEPPERS, TANNING BEDS, ELECTRONIC NORDIC TRACKS, AND BOWFLEXES	Each	\$79.15
LARGE SCREEN TVs (over 40 inches)	Each	\$132.85
ANY BULKY ARTICLE OVER 400 LBS. not specified above	Each	\$111.80

#### 2.1.1 Right to Decline to Move Items

Company reserves the right to decline, at its sole discretion, to move particular items because of their bulk or fragile nature. No slate top pool tables will be moved.

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### 2.2 Piano, Organ, Pool Tables, or Laden Home Freezer Carry Charges

<b>SERVICE (Piano, Organ, Pool Tables, Etc.)</b>	<b>PER</b>	<b>RATES</b>
<b>PIANO, ORGAN, POOL TABLES, OR LADEN HOME FREEZER CARRY CHARGES:</b>		
HANDLING CHARGE for pipe organs, all grand pianos, and all other pianos of 38 inches or more in height. (Charge is in addition to the flight carry charges)	Flat Charge	\$82.65
HANDLING CHARGE for all other types of organs and all other pianos less than 38 inches in height. (Charge is in addition to the flight carry charges)	Flat Charge	\$60.30
HANDLING CHARGE for any laden home freezer containing frozen foods (Charge is in addition to the flight carry charges).	Flat Charge	\$68.90
HANDLING CHARGE for pool tables with slate tops which are at least 42 inches in width, 84 inches in length, and weight more than 400 lbs. This charge does not include disassembling or reassembling by carrier. When such service is rendered by carrier, the Labor Charge in Item 4 will apply. (Charge is in addition to the flight carry charges)	Flat Charge	\$94.60
<b>FLIGHT CARRY CHARGE-INSIDE A BLDG. OR HOUSE:</b>		
First Flight (one floor or story to the next floor or story)	First Flight	\$24.75
Each additional flight	Flight	\$12.40
<b>FLIGHT CARRY CHARGE-OUTSIDE A BLDG. OR HOUSE:</b>		
First Flight (8 but not more than 20 steps)	First Flight	\$23.80
Each additional step over 20 steps	Step	\$0.50

### 2.3 Pick Up and Delivery

The Company does not charge an additional fee for making additional pick- ups or deliveries after the initial stop.

### 2.4 Packing and Unpacking

We are not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. We reserve the right to decline any moves consisting of extremely large or fragile items. All packing materials are charged to the customer as listed on the addendum to the bill of lading.

### 2.5 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, washers, dryers, and similar articles.

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### **2.6 Waiting Time**

Customers will be charged for waiting time the same as the appropriate hourly rate.

### **2.7 Fuel Surcharge**

A fuel charge of \$20 per day per truck will be added to each job.

### **2.8 Overnight Storage**

Overnight storage of a customer's items on a truck will be charged at a rate of \$150 per night/ per truck.

### **2.9 Hotel Fee**

For moves within South Carolina totaling more than 150 miles (calculated as the sum of the distance from the Gentle Giant Office to the origin of the move to the move destination and back to the Gentle Giant office), there will be a hotel fee of \$250 for two movers or \$275.00 for three movers per night.

### **2.10 Holding Fee**

If customer needs items held on a truck for more than four (4) hours on a scheduled move day, the customer will be charged a fee of \$150.



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## SECTION 3

### **3.0 RULES AND REGULATIONS**

#### **3.1 Claims**

Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, we reserve the right to repair the damage(s) in question. If we determine that damage(s) cannot be repaired, customer will be compensated based on the level of coverage chosen, as set forth below.

##### **3.1.1 Standard Valuation**

This coverage is free with the customer move. In the event that anything is lost or damaged during the move, you will be reimbursed at \$0.60 per pound per article. That means if an item is damaged or lost, you are entitled to the value of the item or damage up to a maximum of the weight of the article times \$0.60 per pound. This value is often less than the actual value of your articles.

##### **3.1.2 Additional Coverage**

Additional valuation coverage is available upon request, or may be purchased through a third party.

#### **3.2 Presentation of Claims**

If there is damage you discover on the day of your move, notify us immediately. All claims for loss, damage or overcharge must be written and attached to the Bill of Lading. In the event you have claims for concealed damage, The Company must be given a reasonable opportunity to inspect damaged items in their original packing. Our movers will complete a Damage Report before they leave your site.

If you discover damage after the move, call the office within 96 hours of your move.

The Carrier's liability shall not exceed the cost of repairing or replacing the lost or damaged property with material of like kind and quality. It shall also not exceed the actual cash value of the property at the time and place of loss, but in no event to exceed the released value.

The carrier shall not be liable for loss or damage occurring after the property has been delivered to or receipted for by the consignee or shipper or authorized agent of either. When the Carrier is directed to unload or to deliver the property (or render any services) at a place at which the consignee or its agent is not present, the property shall be at risk of the owner after unloading or delivery.

Where the carrier is directed to load property from (or render any services at) a place or places at which the consigner or its agent is not present, the property shall be at risk of the owner before loading.

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The Carrier's liability with regards to sets and matched pieces shall be limited to repair or depreciated replacement of the lost or damaged piece or pieces only and shall not extend to repair, replacement or recovering of the entire set, but in no event to exceed the released value.

No loss or damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Moving Services Agreement acknowledging this.

### **LIMITATION OF LIABILITY ON READY TO ASSEMBLE FURNITURE (Made from Press board, particle board, engineered wood or ready to assemble)**

Ready to assemble furniture is defined as meaning furniture manufactured from pressboard, particle board, engineered wood or similar materials which is shipped from the manufacturer in the knocked down "KD" or knocked down flat "KDF" condition to be assembled by the retail store, reseller or end user. Most is not designed with the extra wood structural pieces to adequately brace the unit for movement out of or into a residence, nor the normal truck vibration, even in air-ride trailers. It is not constructed to withstand the normal stress of a move as an assembled unit. Assembly instructions frequently suggest that the connecting hardware pieces be glued in place. This does not significantly improve the structural integrity of the pieces, but does make disassembly impossible without creating substantial, un-repairable damage.

When a Shipper elects to ship an article as defined above, in no case shall the liability of the carrier exceed \$0.50 (fifty cents) per pound per article or \$60.00 (Sixty dollars) per article, whichever is greater.

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### **3.3 Governing Publications**

Our rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

### **3.4 Items of Particular Value**

We do not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. We will not accept responsibility for safe delivery of such articles if they come into our possession with or without our knowledge.

### **3.5 Bill of Lading, Contract Terms, and Conditions**

Each customer will be provided with a copy of the Company's Bill of Lading. The terms and conditions of the Bill of Lading are hereby incorporated by reference.

Electronic format of the above mentioned documents will be an acceptable format for paperwork between the Carrier, Customer, Office of Regulatory Staff and Public Service Commission.

### **3.6 Delays**

The Company shall not be liable for any damages resulting from delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.